Administration for Community Living

Office of Healthcare Information and Counseling (OHIC)

National Conference

August 3–6, 2026 • Washington, DC

Director Years of Service Celebrations

SHIP State Health Insurance Assistance Program

Navigating Medicare

SMP Senior Medicare Patrol

Preventing Medicare Fraud

Rona McNally – Missouri SMP Director



28 years as director – 29 total years

Cheryl St. Clair – Indiana SHIP and MIPPA Director



26 years as a director

Kelli Jo Greiner – Minnesota SMP, MIPPA and SHIP Director



25 years as a director

Lucilia Prates-Ramos – Massachusetts SMP Director



24 years as a director

Kevin Robertson – North Carolina SMP Director



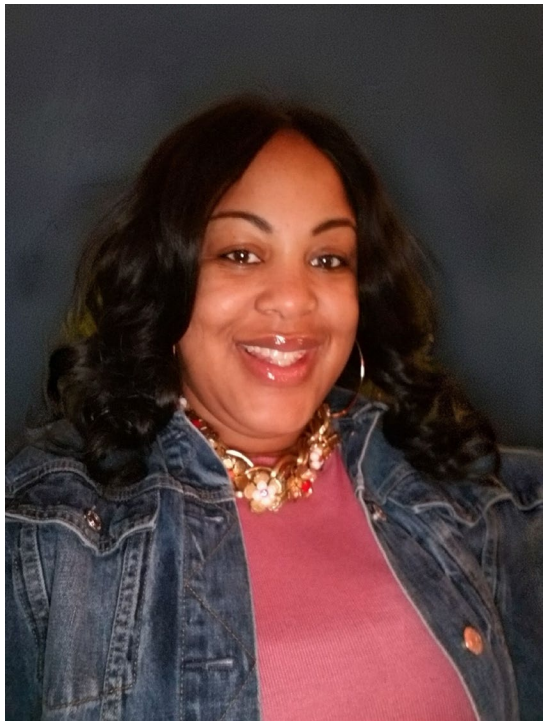
22 years as a director

Linda Madsen – North Dakota SMP Director



20 years as a director

Lakia Turner – Delaware SHIP and MIPPA Director



19 years as director – 24 total years

Anne Chansler – Florida SMP, SHIP and MIPPA Director



18 years as a director – 29 total years

Cindy Phillips – Massachusetts SHIP and MIPPA Director



18 years as director – 31 total years

Michelle List – Kentucky SMP Director



17 years as a director – 18 total years

Ray Walker – Oklahoma SMP, MIPPA and SHIP Director



15 years as a director

Pam Smith – Virginia SHIP and MIPPA Director



15 years as a director

Sandy Leith – Illinois SHIP and MIPPA Director



15 years as a director

Christina Reeg – Ohio SHIP and MIPPA Director



14 years as a director – 29 total years

Ryan Kibby – Oregon SMP, SHIP and MIPPA Director



14 years as a director

Kathleen Pursell – Arkansas SMP Director



14 years as a director – 20 total years

Nancy Moore – Indiana SMP Director



13 years as a director

Sandy Goodman – Wyoming SMP



13 years as a director

Christine Williams – Georgia SHIP and MIPPA Director



12 years as a director – 16 total years

Sharon Jalieba – Alabama SHIP and MIPPA Director



11 years as a director

Melinda Munden – North Carolina SHIP and MIPPA Director



11 years as a director

Crystal Strong – South Carolina SMP, SHIP and MIPPA Director



11 years as a director – 14 total years

Lori Galbreath – Tennessee SHIP and MIPPA Director



11 years as a director

Edward Clark – Kentucky SHIP and MIPPA Director



10 years as a director

Rebecca Gouty – West Virginia SMP, MIPPA and SHIP Director



9 years as a director – 16 total years

Janet Stellmon – Montana SHIP and MIPPA Director



8 years as a director – 16 total years

Ricardo A. Colon-Padilla – Puerto Rico SMP Director



8 years as a director

Kelly Clarkson – Tennessee SMP Director



8 years as a director – 15 total years

Andrew Biederman – New Jersey MIPPA Director

Photo Not Available

7 years as a director

Scott Miniea – Missouri SHIP and MIPPA Director



7 years as a director – 9 total years

Christine Anderson – Rhode Island SMP, SHIP and MIPPA Director



7 years as a director – 9 total years

Ingrid Kundinger – Wisconsin SMP Director



7 years as a director – 8 total years

Sam Carleton – Vermont SHIP and MIPPA Director



7 years as a director

Catherine Chavez – Arizona SMP, SHIP and MIPPA Director



6 years as a director – 7 total years

Kristin Griffith – Iowa SMP, SHIP and MIPPA Director



6 years as a director

Annie Fox – Maine SMP, SHIP and MIPPA Director

Photo Not Available

6 years as a director

Charles Clarkson – New Jersey SMP Director



6 years as a director

Shawn Smith – Virginia SMP Director



6 years as a director

Tim Smolen – SMP, SHIP and MIPPA Director



5 years as a director – 13 total years

Talena Smith – Oklahoma MIPPA Director



5 years as a director

Norma Kop – Hawaii SMP Director



5 years as a director – 7 total

Michelle Grochocinski – Wisconsin SHIP Director



5 years as a director