

Social Security: With You Through Life's Journey



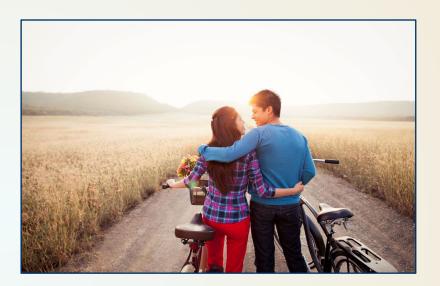
Securing today And tomorrow



Produced at U.S. taxpayer expense

Presentation Overview – 2024

- Program Introduction
- Retirement Benefits
- Spouse Benefits
- Survivor Benefits
- Disability Benefits
- Medicare Coverage
- Q & A



Information contained in this presentation is subject to changes in legislation, policies, or procedures





We Wouldn't Miss Your Retirement Party







How Do You Qualify for Retirement Benefits?

- By earning "credits" when you work and pay Social Security taxes
- You need 40 credits (10 years of work) and you must be 62 or older
- Each \$1,730 in earnings gives you one credit
- You can earn a maximum of 4 credits per year

Note: To earn 4 credits in 2024, you must earn at least \$6,920.

ssa.gov/planners/credits.html







How Social Security Determines Your Benefit

Benefits are based on earnings

- Step 1 Your wages are adjusted for changes in wage levels over time
- **Step 2** Find the monthly average of your 35 highest earnings years
- Step 3 Result is "average indexed monthly earnings"

ssa.gov/OACT/COLA/Benefits.html





Benefits Chart by Age

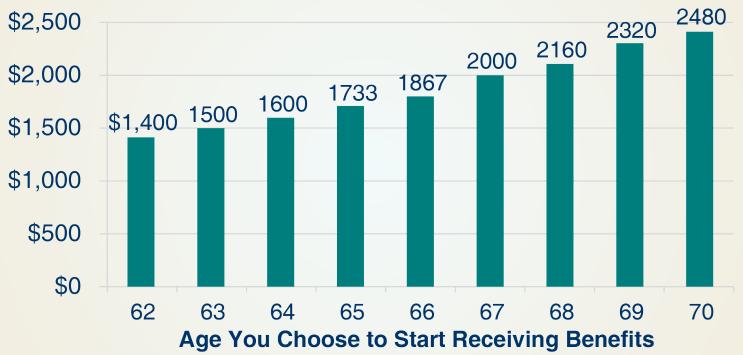
Year of Birth	Full Retirement Age	A \$1000 retirement benefit taken at age 62 would be reduced by	A \$500 spouse benefit taken at age 62 would be reduced by
1943-1954	66	25%	30%
1955	66 and 2 months	25.83%	30.83%
1956	66 and 4 months	26.67%	31.67%
1957	66 and 6 months	27.5%	32.5%
1958	66 and 8 months	28.33%	33.33%
1959	66 and 10 months	29.17%	34.17%
1960 +	67	30%	35%





What Is the Best Age to Start Receiving Social Security Retirement Benefits?

Monthy Benefit Amounts Differ Based on the Age You Decide to Start Receiving Benefits



Note: This example assumes a benefit of \$2,000 at a full retirement age of 67





Working While Receiving Benefits

lf you are	You can make up to	lf you earn more, some benefits will be withheld
Under Full Retirement Age	\$22,320/yr.	\$1 for every \$2
The Year Full Retirement Age is Reached	\$59,520/yr. before month of full retirement age	\$1 for every \$3
Month of Full Retirement Age and Above	No Limit	No Limit

Retirement Earnings Test Calculator: ssa.gov/OACT/COLA/RTeffect.html





We'll Be Here For Your Family In The Future







Benefits for a Spouse

- Maximum benefit = 50% of worker's unreduced benefit
- Reduction for early retirement
- If spouse's own benefit is less than 50% of the worker's, they will be combined to equal to 50% of the worker's
- Does not reduce payment to the worker
- Benefit is unreduced if spouse is caring for worker's child younger than age 16 or disabled
- Spouse benefits are not payable until worker collects

ssa.gov/planners/retire/yourspouse.html







Benefits for Divorced Spouses

You may receive benefits on your former spouse's record (even if he or she has remarried) if:

- Marriage lasted at least 10 years
- You are unmarried
- You are age 62 or older
- Your ex-spouse is at least 62 and eligible for Social Security retirement or disability benefits, even if not collecting
- Benefit you would receive based on your own work is less than benefit you would receive based on ex-spouse's work

ssa.gov/benefits/retirement/planner/applying7.html#h4







Survivor Benefits

When you pass away, your surviving spouse may:

- Claim survivor benefits at age 50 or older if disabled, otherwise any age between 60 and full retirement age;
- At age 60, receive 71.5% of your full benefit and increases each month they wait up to 100% if they start at full retirement age; or
- At full retirement age, receive 100% of your unreduced benefit.





We're With You If The Unexpected Happens





Disability Definition 2024

- Must have severe medical condition
- Expected to last at least one year or result in death
- Inability to perform substantial gainful employment
 - **Disability** (\$1550/month) **Blind** (\$2590/month)







Medicare

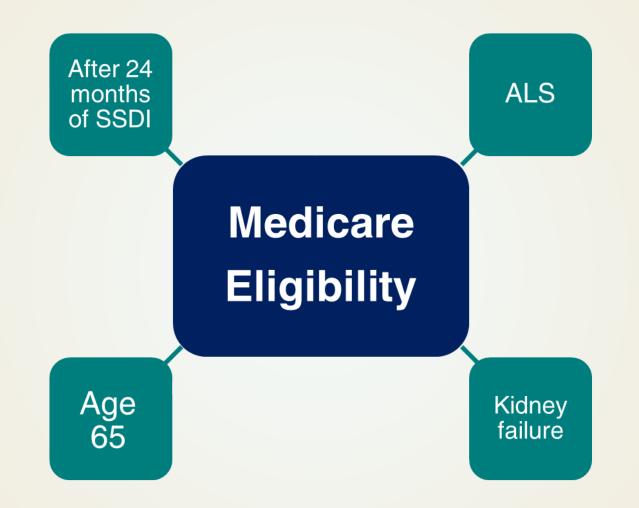
Original Medicare	Medicare Advantage (aka Part C)	
Part A (Hospital Insurance) Part B (Medical Insurance)	Part A (Hospital Insurance) Part B (Medical Insurance)	
You can add: Part D (Prescription Drug Plan)	Most plans include: Part D (Prescription Drug Plan) Extra Benefits (e.g., vision, hearing, dental, and more)	
You can also add: Supplemental insurance coverage (Medigap)	Some plans also include: Lower out-of-pocket costs	

Medicare.gov





Medicare Enrollment Periods







Medicare Part B Premiums for 2024

If you're single and file an individual tax return, or married and file a joint tax return:

Modified Adjusted Gross Income (MAGI)	Part B monthly premium amount	Prescription drug plan monthly premium amount
Individuals with a MAGI of \$103,000 or less Married couples with a MAGI of \$206,000 or less	2024 standard premium = \$174.70	Your plan premium + \$0
Individuals with a MAGI above \$103,000 up to \$129,000	Standard premium	Your plan premium +
Married couples with a MAGI above \$206,000 up to \$258,000	+ \$69.90	\$12.90
Individuals with a MAGI above \$129,000 up to \$161,000	Standard premium	Your plan premium +
Married couples with a MAGI above \$258,000 up to \$322,000	+ \$174.70	\$33.30
Individuals with a MAGI above \$103,000 up to \$129,000	Standard premium	Your plan premium +
Married couples with a MAGI above \$206,000 up to \$322,000	+ \$279.50	\$53.80
Individuals with a MAGI above \$193,000 up to \$500,000	Standard premium	Your plan premium +
Married couples with a MAGI above \$386,000 up to \$750,000	+ \$384.30	\$74.20
Individuals with a MAGI greater than \$500,000 Married couples with a MAGI equal to or greater than \$750,000	Standard premium + \$419.30	Your plan premium + \$81.00





Medicare Savings Programs and Extra Help

www.Medicare.gov/medicare-savings-program

To be eligible, you must have Medicare Part A and have limited income and resources

www.ssa.gov/extrahelp

Extra Help may be worth an estimated \$5,900 per year







How to Apply for Benefits

File online for Retirement, Spouse, Disability, or Medicare Only

- If you are disabled, you can file for Retirement and Disability with same application if you are at least 62 but not yet FRA.
- Survivor* application is not available online.



Schedule phone appointment at 1-800-772-1213, 8 a.m. – 7 p.m. Monday through Friday.

Schedule in-office appointment at 1-800-772-1213.

*Child and survivor claims can only be done by phone or in the office.



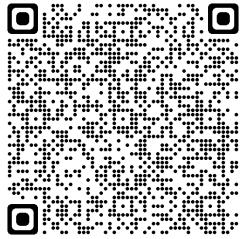


Social Security Number and Card

Applying online is the fastest way to request a Social Security card. Just go to <u>ssa.gov/number-card</u> and answer a few questions to find out the best way to apply.

You can:

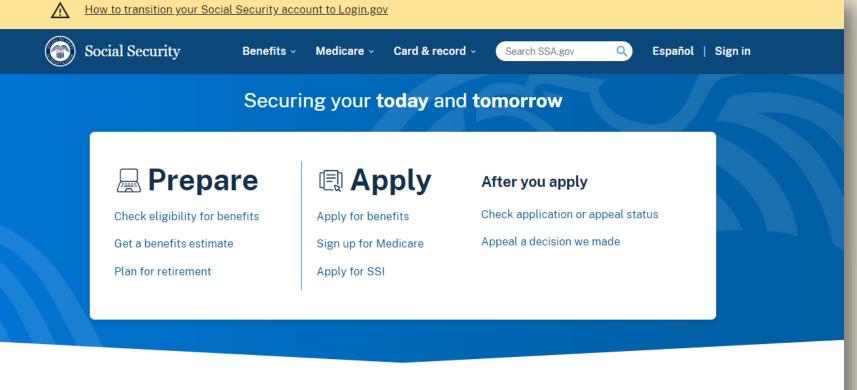
- Request a copy of a lost, stolen, or damaged card.
- Update or correct your personal information (e.g., name, citizenship, sex identification, date of birth).
- Request a Social Security number for the first time.



You may be able to apply completely online. In some cases, you can start the process online and complete it at a local Social Security office or Card Center. You may also have the option to schedule an in-office appointment to finish the process.







Manage benefits & information



Documents

Get benefit verification letter

Get tax form (1099/1042S)

Number & card

Replace card

Request number for the first time

SSA.gov

Report stolen number



FILING FOR MEDICARE ONLINE







Getting Started

The customer starts the process by visiting <u>www.ssa.gov</u> and selecting "Sign up for Medicare"

 $\mathbf{\nabla}$



Check eligibility for benefits

Get a benefits estimate

Plan for retirement



After you apply

Check application or appeal status

Appeal a decision we made

Sign up for Medicare

If you're 65 or older, you can enroll online for Parts A and B, or Part A only. You can delay Part B if you're already covered through an employer group health plan.

The application is for retirement benefits and Medicare, or Medicare only.









Benefit Application Terms of Service



Social Security

The Official Website of the U.S. Social Security Administration

The customer must read the "Benefit Application Terms of Service" to proceed.

 Check "I understand and agree to the above statements", and click "Next"

Apply for Benefits

Benefits Application Terms of Service

I understand that I am entering a U.S. Government System to file a benefit application with the Social Security Administration. I understand that I need to provide the Social Security Administration information to process the benefit application. I understand that failing to agree to the statements below will result in my inability to file a benefit application online, which may prevent the Social Security Administration from making an accurate and timely decision about eligibility for benefits.

I understand that:

- the Social Security Administration will validate the information I provide against the information in Social Security Administration's systems.
- · my activities may be monitored within this site.
- any person who knowingly and willfully tries to obtain Social Security benefits faisely could be punished by a fine or imprisonment, or both.
- I am authorized to file a claim on my own behalf or on behalf of someone else with the Social Security Administration.

I understand and agree to the above statements.

Information about Social Security's Online Policies

We are committed to protecting individual privacy and securing the personal information made available to us when you visit our website, SSA.gov. Our Internet Privacy Policy explains our online information practices.

Next Exit

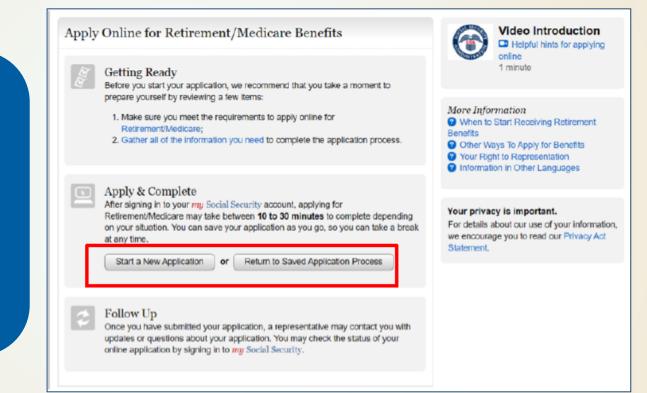






Start of Return to Application

The customer can choose to "Start a New Application" or "Return to Saved Application Process" if they have already initiated the process.









Information about the Applicant

- The customer must tell us if they are filing for themselves, or on behalf of another person.
- If the customer has an existing *my* Social Security account, they may log in to complete the application.
- Select "Next" to continue.



Social Security

The Official Website of the U.S. Social Security Administration

Apply for Benefits

Who Is Completing This Application?

Tell us information about the person completing this application: I am applying for myself. I am helping someone who is not with me, and therefore cannot sign the application at this time.

Do you have a my Social Security account?

Previous

0 100 0 110

Do you have an address in the United States or U.S. territories? This includes APO, DPO, or FPO addresses such as military bases or diplomatic locations.

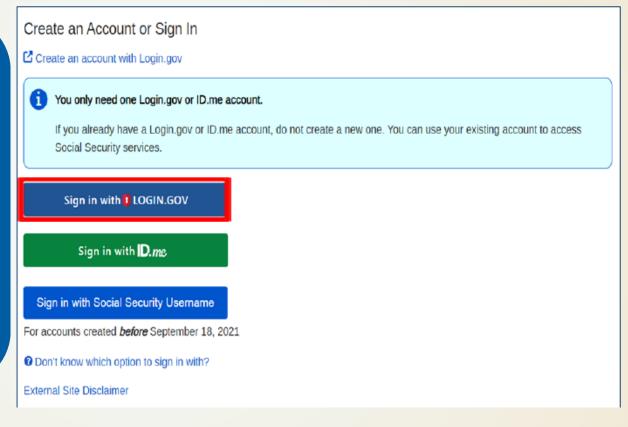






Sign in or Create an Account

The customer may choose to create a new account or sign in with Login.gov or ID.me, or use a Social Security username and password (Legacy Account) to sign in.









Create an Online Account in Login.gov

- On the Login.gov Sign in page, you will have the option to either sign in with an existing Login.gov credential or create a new account.
- Select the white "Create an account" tab at the top of the page to begin the account creation process.

Sign in	Create an account	Disclaimer: SSA does not own this process, and these
Sign in for existi	ng users	screens are subject to change by Login.gov
Email address		
Password		
Show password		
Si	gn in	







Enter your email address in the box and select one of the email language preference options

> Select the radio button and click "Submit."

Sign in	Create an account

Create an account for new users

Enter your email address

Test@email.com

Select your email language preference

Login.gov allows you to receive your email communication in English, Spanish or French.



Disclaimer: SSA does not own this process, and these screens are subject to change by Login.gov







Check your email for a link to proceed with creating a password and choosing a second factor.

If you do not receive an email, you can click on "Resend" link or "use a different email address" to resolve the issue. ULOGIN.GOV



Check your email

We sent an email to **Test@email.com** with a link to confirm your email address. Follow the link to continue creating your account.

Didn't receive an email? Resend

Or, use a different email address

You can close this window if you're done.

Disclaimer: SSA does not own this process, and these screens are subject to change by Login.gov







Confirm Email Address

This is the link sent by Login.gov to confirm the email address. The customer selects "Confirm email address", and then creates a password and selects "Continue".

Disclaimer: SSA does not own this process, and these screens are subject to change by Login.gov

LOGIN.GOV

Confirm your email

Thanks for submitting your email address. Please click the link below or copy and paste the entire link into your browser. This link will expire in 24 hours.

Confirm email address

https://idp.int.identitysandbox.gov/sign_up/email/confirm? _request_id=8df3035d-acb6-4a2e-8a8c-974d48d8824a&confirmation_token=3-YhE5HscdETsNMFwDqD

Please do not reply to this message. If you need help, visit login.gov/help/

About Login.gov | Privacy policy Sent at 2023-07-17T19:37:41.611727Z

ULOGIN.GOV
 You have confirmed your email address
Create a strong password
Your password must be 12 characters or longer. Don't use common phrases or repeated characters, like abc or 111.
Password

Confirm password

C Show password
Continue
Password safety tips +
Cancel account creation



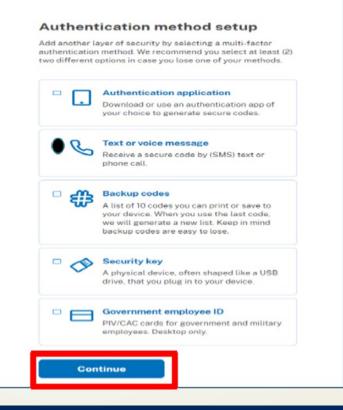




Add an Authentication Method

Choose an authentication method and select "Continue".

For this example, we'll use text or voice message



ULOGIN.GOV

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Disclaimer: SSA does not own this process, and these screens are subject to change by Login.gov



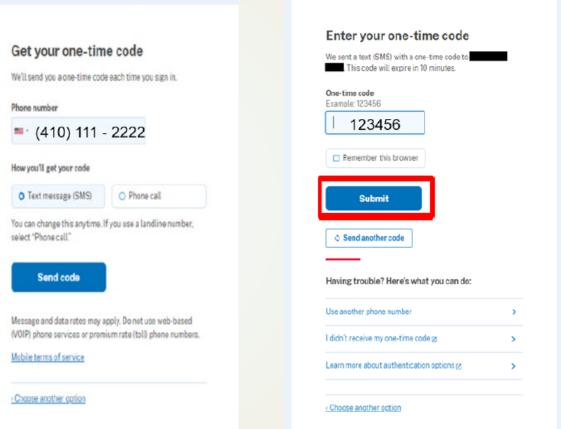




The customer will provider their phone number and click "Send Code". They will then enter their one-time code and click on "Submit".

> Disclaimer: SSA does not own this process, and these screens are subject to change by Login.gov







Securing today and tomorrow



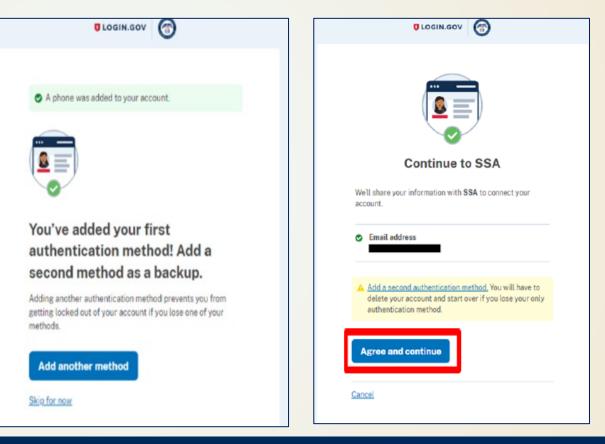
ULOGIN.GOV



Continue to SSA Identity Proofing

Once the customer has added their authentication method, they can select "Agree and continue" to complete the transition process.

Disclaimer: SSA does not own this process, and these screens are subject to change by Login.gov



SSA.gov



SSA Terms of Service

Click "I agree to the Terms of Service" and select "Next" to proceed with upgrading your account from Basic to Standard. The customer is returned to SSA to complete the identity proofing process at this point.

🝘 Social Security

Terms of Service

You must be able to verify some information about yourself and:

- Have a valid email address;
- Have a Social Security number;
- Have a U.S. mailing address; and
- Be at least 18 years of age.

You may only create an account using your own personal information. Do not create an account using another person's information or identity, even if you have that person's written permission or are that person's representative payee or appointed representative.

Social Security is Going "Green"

When you create a my Social Security account, you will no longer receive a paper Social Security Statement in the mail. You will, however, receive an email reminder - which contains no personal information - approximately three months before your birthday, to remind you to review your Statement online.

If you need a Statement by mail, please follow these instructions.

With your my Social Security account, you can immediately view, download, or print your Statement. Your online Statement contains the most up-to-date information in our records about your earnings and benefit.

I agree to the Terms of Service

Next

Exit





We identity-proof customers for standard and advanced accounts using our internal Registration of Most Everyone (ROME) process. Select "Next" to continue.

Social	Security
🚺 Next, we need to	o verify your identity to give you access to online services.
Please tell us w	no you are
Your Name As shown on your Soc First M. Social Security Numl C. Social Security Num	I. Last Suffix C. Constrained and Suffix C. Constrained and Suffix C. Feedback Feedback Feedback Suffix Suffix Feedback Suffix
City/Town	State/Territory ZIP Code
Phone Number • T 10-digit Number	eil me more.
Next Exit	





Activation Code

Social Security	Social Security
Even if you already received a code by phone, please do this again for your security.	We sent a text message to (443) 123-4567. Please allow up to 2 minutes for the activation code to arrive.
Get your activation code	The activation code will expire after 10 minutes from the time of your request.
We will send an activation code to (123) 456 - 7890 to verify your identity. Text message and call rates still apply. How do you want to receive your activation code? Text Message Phone Call Mail my activation code.	Please enter your activation code
Next Exit Privacy and Security OMB No. 0960-0789 Privacy Policy Privacy Act Statement Accessibility Help	Submit Activation Code Previous Exit Privacy and Security OMB No. 0960-0789 Privacy Policy Privacy Act Statement Accessibility Help







🕝 Social	Securit	У		
Congratulat	tions! You nov	v have access to sec	ure online services.	
Next Privacy and Security				
OMB No. 0960-0789	Privacy Policy	Privacy Act Statement	Accessibility Help	







Alternate Options

- If customers cannot complete the traditional account creation process through Login.gov and ROME identity-proofing, they are provided with an option to verify their identity with either Login.gov or ID.me.
- The "Verify with LOGIN.GOV" option routes the user to verify their identity directly through Login.gov and does not use SSA's ROME identityproofing process.

Sorry, we could not verify your identity.

Please try one of these other ways to verify your identity to access your information.

Login.gov

Login.gov is the public's one account for government. Use one account and password for secure, private access to participating government agencies.

Verify with DLOGIN.GOV

ID.me

ID.me is a single sign-on provider that meets the U.S. government's requirements for online identity proofing and authentication.

Verify with D.me

The options above will take you to an external website not affiliated with Social Security. Please see our External Websites policy for more information.

Visit a local SSA office

You can also verify your identity at a local SSA office. You will need to bring your driver's license, state-issued identity document, or passport.





The Medicare Application

Social Security The Official Website of the U.S. Social Security Administration

After successfully completing *my* Social Security registration, users are brough back to iClaim.

Some fields are prefilled once the online account is created.

User indicates if they are blind or disabled.

We will a:	ssociate your account with	r signed in to your my Soci h your application for benefits you return to your applicatio	s. You will be required to use your m
Informat	ion About Applie	cant	
Your Name: Please provid	e the name as it appears	on the most recent Social Se	ecurity card.
First	Middle	Last	Suffix
Social Securi	ity Number (SSN):		
Date of Birth:			
Gender: O Male O F	emale		
Are you blind O Yes O No		ion even with glasses or c	ontacts?
illnesses, inju	uries or conditions that ted to result in death?	have lasted or are expected	stantial gainful work because of d to last at least 12 months or

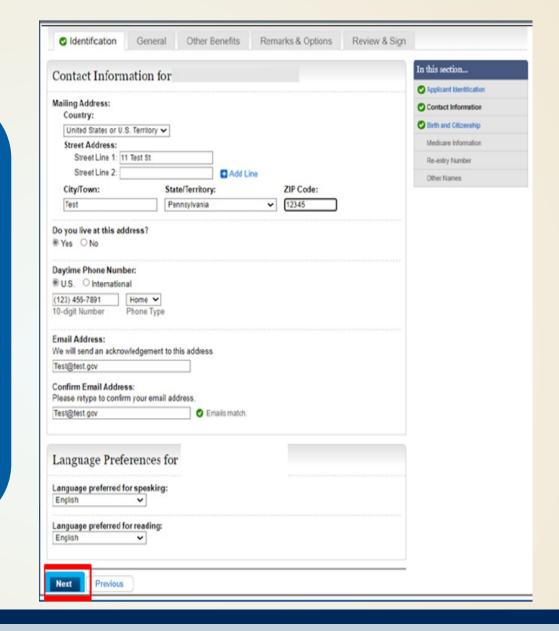




Contact Information

User completes the contact information screen fields:

- Mailing address
- Residential address, if different,
- Phone number,
- Email address, and
- Language preference









User completes place of birth and citizenship fields

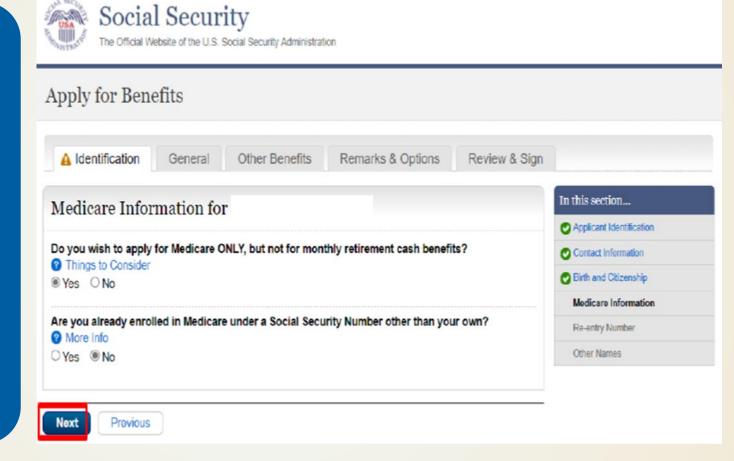
6	I Security Vebsite of the U.S. Social Security Administration		
Apply for Ben	efits		
Identification	General Other Benefits Remarks & Options	Review & Sign	
Birth and Citiz	enship Information for		In this section
			O Applicant Identification
Place of Birth: 2 Mo			Contact Information
 United States or U.S 	as it was known at the time of your birth.		Sirth and Citizenship
Philadelphia	Pennsylvania		Medicare Information
City/Town	State/Territory		Re-entry Number
			Other Names
Are you a U.S. citizer	n? 😢 More Info		
	2 m - 11		
Type of Citizenship:			
US citizen born inside	us 🗸		
Next Previous			







If the customer is over age 65, they will be asked if they want to file for Medicare only, rather than retirement benefits.



SSA.gov



Re-Entry Number

Re-Entry Number Screen

If the user reaches this screen, they can save and return to their application later without starting over.

Social Security The Official Website of the U.S. Social Security Administration	
Apply for Benefits	
Identification General Other Benefits Remarks & Options Review & Sign	
 You must print this page or write down the re-entry number. Re-entry Number: 83444176 If something causes you to exit or you choose to save and return at a later time, you must use this number to continue your saved application process. If you lose your re-entry number, sign in to your my Social Security account, or register for an account, to view your re-entry number. Social Security employees will never ask for your re-entry number, or will have access to it. This is to protect your privacy. Print this page 	In this section Applicant Identification Contact Information Bith and Clizenship Medicare Information Re-entry Number
Things you should know about your application We may use 06/24/2024 as the official date of your application for Medicare coverage. In order to use 06/24/2024, we must receive the signed application by 12/26/2024 or you may lose Medicare coverage. If any of these dates fall on weekend or federal holiday, we must receive the signed application by the following business day. Next Previous Save & Exit	

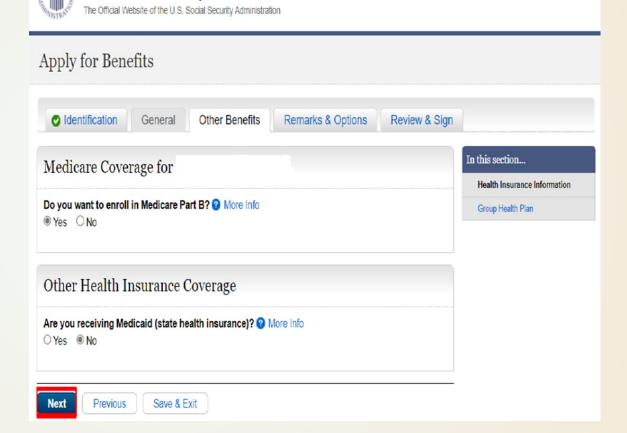






Social Security

The user indicates if they want to file for Medicare Part B and if they are receiving Medicaid







User completes group health plan information.

pply for Benefits			
Oldentification General Other Benefits	Remarks & Options	Review & Sign	
Group Health Plan Information for			In this section
Are you covered under a Group Health Plan? More Info Yes No			Oroup Health Plan
Are you covered under a Group Health Plan through your o ® Yes ○No	own current employment?		
Employment Information The questions below apply to the employment that provides grown and the employment start? What date did employment start? More Info January 01 1969 Month Day Year What date did employment end? More Info June 24 June 24 2024 Joay Year Year	oup health plan insurance.		
Health Insurance Information What date did health insurance start? @ More Info February 1989			
Month Year What date did health insurance end? More Info June 2024 Month Year			
Health insurance has not ended			







Social Security

The Official Website of the U.S. Social Security Administration

Apply for Benefits

Remarks & Options Identification Other Benefits Review & Sign General In this section Remarks for Remarks Please provide any additional information or remarks you want to send with this application: If you estimated any dates, places, or amounts, please explain. There is a limit of 750 characters (about 15 lines). Characters remaining: 750 Next Previous Save & Exit



Securing today and tomorrow

Users can

enter any

remarks up

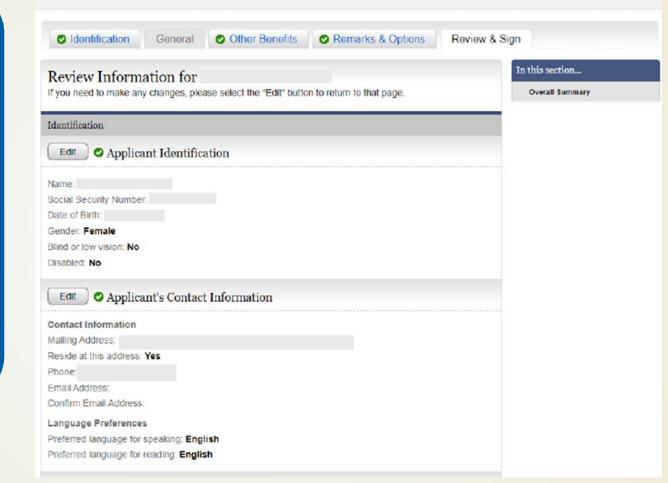
to 750

characters.





Apply for Benefits





Securing today and tomorrow

Users review

the information

they previously

The information

can be edited if

necessary.

entered.





Submit the Application

Users electronically sign and submit their application

Electronic Signature Agreement

Congratulations, you're just about ready to complete your application for Medicare insurance.

Please read and accept the following statement to finish the application. If you are helping someone apply, then the person filing for benefits must read and accept this agreement by checking the box themselves.

Lapply for all insurance benefits for which I may be eligible under Part A (and Part B, if applicable) of Title XVIII (Health Insurance for the Aged and Disabled) of the Social Security Act as presently amended.

I understand and agree that by selecting the check box and clicking "Submit Now" below, I am electronically signing my application. I also understand that my electronic signature means that I intend to file for Medicare insurance and have provided the Social Security Administration with accurate information.

I understand that I must apply separately to get monthly Social Security benefits.

I declare under penalty of perjury that I have examined all the information on this application and it is true and correct to the best of my knowledge. I understand that anyone who knowingly gives a false or misleading statement about a material fact in this electronic application, or causes someone else to do so, commits a crime and may be sent to prison or may face other penalties, or both.

I agree with the Electronic Signature Agreement above.

🗛 You will no longer be able to change this information once you continue.

When you select "Submit Now" below, you will be sending this completed information electronically to the Social Security Administration. Please make sure that everything is correct.

Submit Now

Previous

Save & Exit







Confirmation

Users are provided with a confirmation that the claim has been filed.

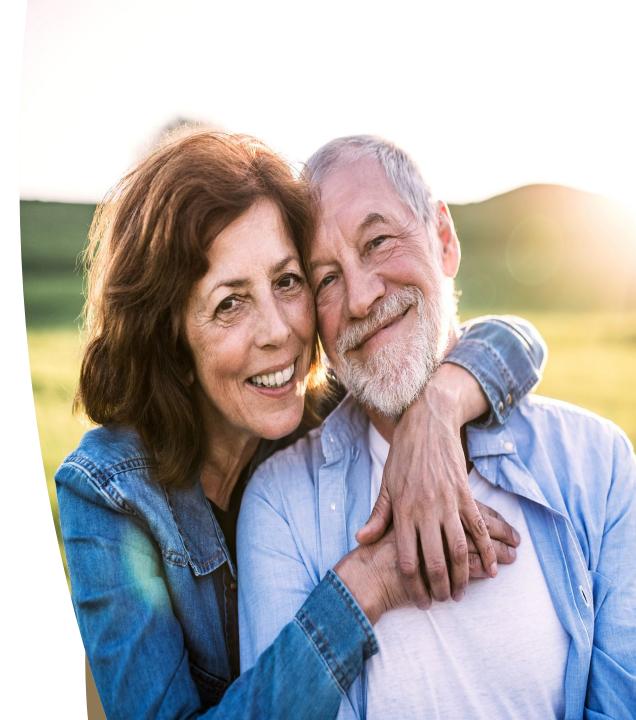
oply for	Benefits
Thank you	for applying for Medicare online.
Your Confir	mation Number is: 57269582
You can ch account.	eck the status of your application online by signing in to or creating a my Social Security
We will con	tact you with any updates or questions we may have about your information.
ew & Print Yo	our Receipt I that you keep a copy for your records.
seful Links	Contact Us
	Responsibilities: What Needs to be Reported Asked Questions - Internet Benefit Claim
Social Sect	urity Online: What You Can Do Online
 Voluntary T Help With F 	ax Withholding Prescriptions
 Health Car 	





SSA Medicare Eligibility and Entitlement 2024 Updates





Presentation Overview-2024

Medicare CAA Changes

- IEP
- GEP
- SEP/Exceptional Condition SEPs

PSRA SEP

• New SEP for Postal Service Employees and Family Members

Equitable Relief

Online Services and Faster forms of Communication



Medicare CAA Changes

- IEP
- GEP
- Exceptional Condition SEPs



IEP Changes with CAA legislation

Your first chance to sign up for Medicare is when you either turn 65 or serve your 24-month Medicare qualifying period. This is called your Initial Enrollment Period. It lasts for 7 months, starting 3 months before you turn 65, and ending 3 months after the month you turn 65.

The date your coverage starts depends on which month you sign up during your **Initial Enrollment Period.** Coverage always starts on the first of the month. During the initial enrollment period, Medicare Part B coverage starts based on the month you sign up. After your Initial Enrollment Period ends, you can only sign up for Part B during one of the other enrollment periods (General Enrollment or Special Enrollment Periods).

f you sign up: Coverage starts:		
Before the month you turn 65	The month you turn 65	
The month you turn 65, or during the 3 months after	The next month	



GEP Changes with the CAA legislation

• Individuals will have their Part B start the month after the month of enrollment instead of waiting until that following July.

• The GEP enrollment period remains from January through March 31 (e.g. Katie Couric files for a GEP enrollment in 01/2023. Her first effective month of coverage will start 02/2023).

• Deemed Rules for GEP- An insured beneficiary that does not have HI-AGE Medicare established and files for the first time during a GEP and is not eligible for an IEP or SEP, will be deemed to have filed in January, and the SMI date will start in February.



*GEP Chart (does not include deemed individuals)

In 2023 and later, if the beneficiary enrolls in this month of the General Enrollment Period	Then Part B Medicare coverage starts
January	February
February	March
March	April

Exceptional Condition SEPs under CAA legislation

Beginning on or after January 1, 2023, individuals who are eligible for Medicare on any basis can enroll (or re-enroll) in Medicare Part B Supplementary Medical Insurance (SMI) and Part A Premium Hospital Insurance (HI) during any months that fall within the duration of the specific exceptional conditions SEPs described below. The duration of each SEP can be found at the link to the specific SEP:

Individuals Impacted by an Emergency Disaster- <u>HI00805.383</u>	This SEP affords an opportunity to enroll in premium Part A and/or Part B to individuals who missed a Medicare enrollment period due to being impacted by a disaster or other emergency declared by a Federal, state, or local government entity
Misrepresentation by Group Health Plan (GHP) or Employer- <u>HI00805.384</u>	This SEP affords an opportunity to enroll in premium Part A and/or Part B to individuals who missed a Medicare enrollment period and can demonstrate that their employer or group health plan materially misrepresented information regarding timely enrollment in Medicare.
Termination of Medicaid Coverage- HI00805.385	This SEP affords an opportunity to enroll in premium Part A and/or Part B to individuals who lost Medicaid eligibility and are eligible for Medicare.
Formerly Incarcerated Individuals- HI00805.386	This SEP affords individuals who missed a Medicare enrollment period due to being incarcerated and were released from incarceration an opportunity to enroll in premium Part A and/or Part B upon their release from a correction facility.
Other Exceptional Conditions- HI00805.387	This SEP affords an opportunity to enroll in premium Part A and/or Part B to individuals who missed a Medicare enrollment period and can demonstrate that there were circumstances outside of the individual's control that prevented them from takin action to enroll in Medicare timelyThe above SEPs, with the exception of the SEP for Termination of Medicaid Coverage, are for those who missed a Medicare enrollment period due to an exceptional condition that took place on or after January 1, 2023.



PSRA SEP

- Certain annuitants and family members of Postal Workers who are as of January 1, 2024, entitled to premium-free Part A but not enrolled in Part B will be given the opportunity to enroll in Part B via a Special Enrollment Period (SEP). This one-time SEP will run from April 1, 2024, through September 30, 2024, providing a Medicare Part B effective date of January 1, 2025.
- People who enroll in this special enrollment could be subject to Part B late enrollment premium penalties. However, those penalties would be paid by the USPS directly to the Centers for Medicare and Medicaid Services.
- Exceptions to this SEP include the following: Individuals who are entitled to both premium-free Medicare Part A and B, post office employees who are at least 64 years old as of January 1,2025, annuitants who reside outside the U.S., annuitants enrolled in health care benefits provided by the VA, or annuitants eligible for health services from the Indian Health Service.



Equitable Relief

SSA/CMS may take action to prevent or correct inequity to the individual when the individual's SMI or Premium HI enrollment, termination or coverage rights are prejudiced because of an employee or agent of SSA (HI00805.175).

These actions apply to the designation of enrollment and coverage periods, and appropriate adjustment of premium liability. There is no time limit for granting equitable relief. Elements must be present to show there is a government error, misrepresentation, or inaction that caused a prejudice to the individual SMI or Premium-HI rights and there is evidence of the error



Online Services and Faster Forms of Communication

- my Social Security Services
- Request a replacement Medicare card
- Opt out of mailed notices for those available online
- Medicare.gov Account
- Get a summary of your current coverage
- Add your drugs and pharmacies
- View your claims as they are processed
- Pay Medicare premiums online if you receive a Medicare billing
- Faster Communication-most Medicare forms for eligibility and entitlement can be accepted by fax or email

Q&A Session

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